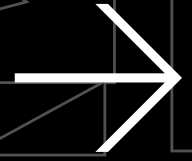


building peace of mind



SpaceAge care.

Professional support and maintenance services from the industry leader in quality audiovisual, presentation and communications facilities.

SpaceAge Systems offers a range of support and maintenance services, structured to match the needs of corporate, government and private clients. Service access is managed by our integrated help-desk facility, with toll-free national telephone access. Our service products are offered at three levels, giving our clients the opportunity to select just the right amount of care for their needs.

Corporate Care

A top priority, fixed cost service, which provides complete component and systems warranties, guaranteed response times, economical support rates and 24 hour help desk access.

Business Care

A flexible service package with guaranteed response times and economical rates.

Basic Care

An entry level service, with minimal upfront and annual costs.

HelpDesk

SpaceAge Care is co-ordinated from our dedicated help desk facility. All service requests are placed directly with our help desk, which manages each service call to provide prompt technical support to the client. The help desk can be accessed from anywhere in Australia using our toll-free number 1800-032-482. Video Conference access to the help desk is available on ISDN, by dialing +61 3 9389 2357.

To provide complete freedom of access, the help desk is also equipped with Internet email services. Clients can email the desk at any time, addressing communications to care@spaceage.com.au



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